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Financial Policy

We are committed to providing you with the best possible care, but we need your assistance in helping you to receive your maximum allowable benefit. Payment for services is due at the time that services are rendered, unless payment arrangements have been approved in advance by my staff.

Please remember that your insurance decides your benefits, not the physician. It is helpful if you determine exactly what benefits your particular plan covers, however our staff will work with you to help answer questions regarding your benefits.

We accept cash, check, VISA, and American Express and we will help you to process your insurance claim form. We accept assignment of insurance benefits from Blue Cross, Blue Shield, Medicare, USC Network and several other PPO plans. Please note that there are additional forms for Medicare patients as acupuncture is not a covered benefit.

There will be a charge for broken appointments and cancellations without 24 hours advance notice in the amount of **\$135.00** per failed appointment. Emergencies with a phone call to our office are exempted from this fee. We reserve considerable time for each patient and lack of notification prevents us from rescheduling another patient.

I understand that I am financially responsible for payments of services rendered even if my insurance company has been billed. I also understand that I am being billed for the office visit as well as for the acupuncture treatment and procedure. If there is a dispute regarding insurance benefits, it is my responsibility to contact my insurance company and arrange a timely payment plan with the provider.

Patient / Guardian Signature: _____ Date: _____

Witness: _____ Date: _____